

# Prospera Guest Satisfaction Survey

## OFFICIAL RULES

**NO PURCHASE IS NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT IMPROVE YOUR CHANCES OF WINNING.**

The Prospera “Guest Satisfaction Survey Giveaway” promotion (“Promotion”) is a monthly giveaway commencing at 12:01 am (CST) on April 1, 2023 and continuing on a monthly basis. The winners will be contacted by the fifth of the beginning of the following month. The sponsor of this Promotion is Northgate Gonzalez Financial, LLC, 1201 N Magnolia Ave, Anaheim, CA 92801 (“Sponsor”). The Promotion is subject to these Official Rules, and all participants (or their parents/legal guardians if they are residents of jurisdictions that deem them to be minors) agree to be bound by the terms and conditions herein.

**ELIGIBILITY:** THE PROMOTION IS OPEN ONLY TO LEGAL RESIDENTS OF CALIFORNIA, EIGHTEEN (18) YEARS OF AGE OR OLDER AS OF ENTRY DATE. Employees and their immediate families (spouse, child, siblings, parents, grandparents) of Sponsor, its affiliates, subsidiaries, parent companies and advertising/promotion agencies, or individuals with and those living in the household of same are not eligible to enter or win. All U.S. Federal, state and local rules and regulations apply. If a potential prize winner is an eligible minor, the prize may be awarded to his or her parent or legal guardian.

**HOW TO ENTER ONLINE:** Beginning April 1, 2023, you may enter via the Internet by logging onto [www.PROSPERALISTENS](http://www.PROSPERALISTENS) (the “Entry Site”). ALL ONLINE ENTRIES ON THE ENTRY SITE MUST BE RECEIVED BY 11:59 PM (CST) ON THE LAST DAY OF EACH MONTH TO BE ELIGIBLE FOR THAT MONTH’S DRAWING. Entries do not carry forward to subsequent monthly drawings. Online entry is subject to all notices posted online including but not limited to Sponsor’s Privacy Policy.

**HOW TO ENTER FROM THE STORE:** SCAN THE QR CODE IN THE RECEIPT OR DISPLAY AT PROSPERA AND PROCEED TO ANSWER SURVEY.

**ONE ENTRY PER CUSTOMER PER MONTH.**

**ODDS OF WINNING; WINNER SELECTION:** All prizes will be awarded, and winners will be determined by a monthly random-draw selection by Sponsor, whose decisions are and shall be final and binding in all matters relating to this Promotion. Odds of winning will be dependent upon the total number of eligible entries received during the applicable month. ALL WINNERS WILL BE NOTIFIED WITHIN 5 DAYS AFTER THE END OF EACH MONTH VIA EMAIL OR PHONE NUMBER.

**PRIZE:** The prize shall consist of one (1) \$100.00, (2) \$50.00, (4) \$25.00 Northgate Gonzalez Markets gift cards per month.

All entries drawn are subject to verification. Winner will be notified by e-mail at the address provided at the time of entry. If a prize notification or prize is returned as undeliverable for any reason, or if an email response is not received within five business days, the prize may be awarded to an alternate winner at Sponsor’s sole discretion. Prize is not transferable, assignable, or redeemable for cash. No substitution for the prize by the Winner will be allowed. If necessary, due to unavailability of the prize for any reason, a prize of comparable will be awarded at the sole discretion of the Sponsor. All Federal, state and local tax liabilities, if any, are the responsibility of the Winner.

**RELEASE:** The Sponsor, Northgate Gonzalez Financial, LLC and any and all Internet server(s) and access provider(s), and each of their respective affiliates, subsidiaries, and parent corporations, and all of their officers, directors, shareholders, employees and agents (collectively, “Releasees”)

are not responsible for: any incorrect or inaccurate entry information; human errors; technical malfunctions; failures, omissions, interruptions, deletions or defects of any telephone network, computer online systems, computer equipment, servers, providers, or software, including without limitation any injury or damage to participant's or any other person's computer relating to or resulting from participation in the promotion; inability to access the Entry Site; theft, tampering, destruction, or unauthorized access to, or alteration of, entries; data that is processed late or incorrectly or is incomplete or lost due to telephone, computer or electronic malfunction or traffic congestion on telephone lines or the Internet or any web site (including the Entry Site) or for any other reason whatsoever. Proof of entering information at the Entry Site is not considered proof of delivery or receipt. Illegible, incomplete, duplicate and mechanically reproduced entries will be disqualified. All entries become the property of the Sponsor and will not be acknowledged or returned. False, fraudulent or deceptive entries or acts shall render entrant's ineligible. By entering the promotion, entrants affirm that they have read and accepted these Official Rules. The promotion shall be governed by and construed in accordance with the laws of the State of Missouri, United States. By entering the entrants hereby submit to the jurisdiction and venue of the federal and state courts of the State of Missouri, United States and waive the right to have disputes arising out of the subject matter hereof adjudicated in any other forum. Any entry information collected from the promotion shall be used only in a manner consistent with the consent given by entrants at the time of the entry, with these Official Rules and with the Sponsor's Online Privacy Policy, which can be accessed at the Entry Site.

**GENERAL:** Entrants release and waive any claims they may have against Releasees for any and all injuries, claims, damages, losses, costs, or expenses of any kind (including without limitation attorney's fees) resulting from acceptance, use, or misuse of any prize or element thereof, or participation or inability to participate in this promotion. By entering, entrants acknowledge that, if selected in a monthly drawing, their names will be included in the official list of winners.

If for any reason this promotion is not capable of running as planned, the Sponsor reserves the right, at its sole discretion, to cancel, terminate,

modify, or suspend this promotion or any portion thereof. In the event this promotion is cancelled, the Sponsor will conduct a random drawing to award the prize from among all eligible, non-suspect entries received prior to the time of the action or event warranting such cancellation. ANY ATTEMPT BY AN ENTRANT OR ANY OTHER INDIVIDUAL TO DELIBERATELY DAMAGE ANY WEB SITE (INCLUDING THE ENTRY SITE) OR UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION IS A VIOLATION OF LAW AND SHOULD SUCH AN ATTEMPT BE MADE, THE SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES AND OTHER REMEDIES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW. If a dispute arises about who submitted an entry on the Entry Site, the entry will be deemed submitted by the authorized account holder of the e-mail account entered. The authorized account holder is deemed the natural person who is assigned to an e-mail address by an Internet access provider, service provider, or other online organization that is responsible for assigning e-mail addresses for the domain associated with the submitted e-mail address. A potential winner may be requested to provide Sponsor with proof that the potential winner is the authorized account holder of the e-mail address associated with the winning entry and that all eligibility requirements are met.

**NOTE:** Internet entry must be made by the entrant in the Entry Site or QRC scan. Entries made by any other individual or any entity, and/or originating at any other web site or e-mail address will be declared invalid and disqualified for this promotion. The use of any device or software to automate the entry process is prohibited.

**WINNERS LIST:** For an Official Winners List or a copy of these Official Rules, send a self-addressed, stamped envelope (no later than January 31st for the preceding year) to: “PROSPERA LISTENS SURVEY” (please specify Official Winners’ List or Official Rules), 1201 N. Magnolia Ave, Anaheim, CA 92801.

**SPONSOR:** Northgate Gonzalez Financial LLC (please specify Official Winners’ List or Official Rules), 1201 N Magnolia Ave, Anaheim, CA 92801.

**THIS PROMOTION IS VOID WHERE PROHIBITED OR RESTRICTED BY LAW.**